Common Install Problems

Written by Administrator
Wednesday, 08 December 2010 05:47 -

EasyPal Install problems.

There are three common install problems caused by

1. Shared registry entries. (usually more than 1 instance installed in different directories)

2. Blocking due to anti-virus program false positives.

3. Some soundcards require something plugged in.

QUICK FIX.

re problem 1. Rename the EasyPal directory. eg: "C:EasyPal" to "C:Easypalx" etc

re problem 2. Make exception to problem file. (usually "c32.exe") or use a different virus scanner. MS Security Essentials is free and effective.

re problem 3. Plug something into the input and output of the soundcard.

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Serious Fix for problem 1.

Uninstall every instance of Easypal. Delete every reference to EasyPal from the registry. Reboot computer and re-install Easypal.

Once this has been done, several instances of EasyPal should work at the same time.

The latest EasyPals will now not share files or write to the registry.